

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

March 05, 2021

HEDIS CHART COLLECTION

As the HEDIS Chart Chase season returns, you may be contacted by one of our Highmark team of nurses to collect charts. To ensure the safety of everyone involved we are offering the following secure methods of return:

- Email
- Fax
- Prepaid Mailing Label

IMPORTANT: As an in-network provider, you are required to assist with the return of medical records as needed.

If you have any questions, please contact your provider relations representative or call [provider services](#).

